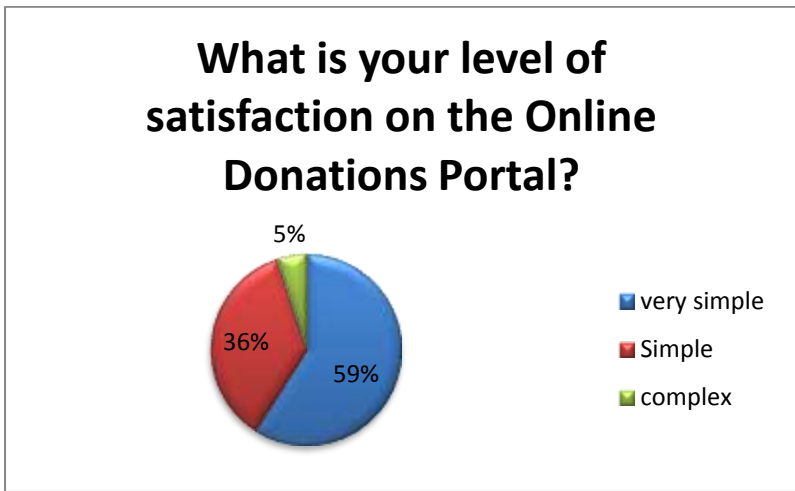
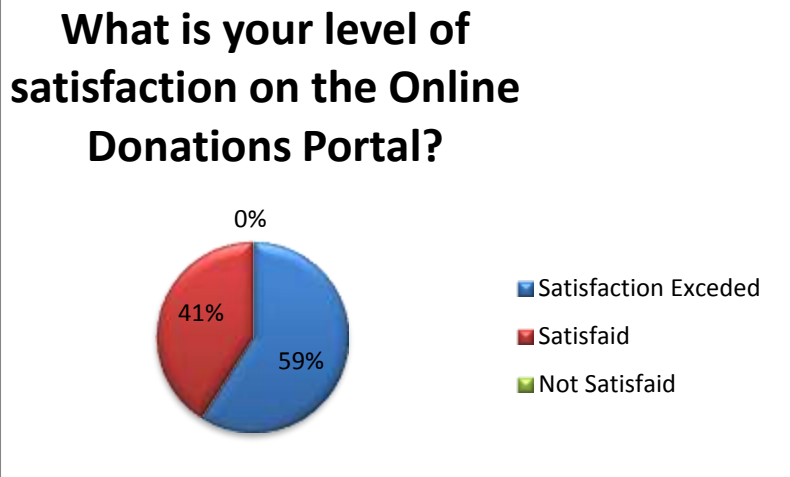


Donation Portal - Feedback Survey Statistics 2011

Information Technology Authority - ITA
September 2011



Feedback Survey Statistics 2011



What is your level of satisfaction on the Online Donations Portal?



What is your level of satisfaction on the Online Donations Portal?



Please provide us with your feedback to improve the online donations service?

- ✓ Increase the awareness using different media : Radio , newsletters, social media
- ✓ Involve more charities
- ✓ Use SMS services
- ✓ Make the process of the donation standard every month(the donators will decide the amount and the charities)